



Chamber of Commerce and Industry

DIGITAL SESSION

on

REVISED CONSUMER PROTECTION ACT ("AMENDED ACT")

Monday, 14th December 2020

Dear Sir / Madam,

The Consumer Protection Act, 2019 received the assent of the President of India and was published in the official gazette on 9th August 2019. New Consumer Protection Act replaced the 34 years old act and came into effect from July 20, 2020.

It is a law to protect the interests of the consumers. This act is inevitable to resolve a large number of pending consumer complaints in consumer courts across the country. It has ways and means to solve the consumer grievances speedily and to save the rights of the consumers by establishing authorities for timely and effective administration and settlement of consumers' disputes.

In this context and to seek more clarity on the said revised Act a Digital (online) Session is being organized by the IMC's Law Committee.

The session would be beneficial to the professionals like Lawyers, Company Secretaries, Chartered Accountants, consumers and to the public at large.

Details of the Online Session are as follows:

DAY & DATE	: Monday, 14th December 2020
TIMING	: 05.00 pm to 07.00 pm (Indian Standard Time)
VENUE	: Virtual ZOOM Platform
TOPIC	: Digital session on Revised Consumer Protection Act ("Amended Act")
FEES	: Free (Online Registration is mandatory)

Following eminent experts are graciously agreed to spare some of their valuable time for the Session and to share their knowledge, experience and expertise with the participants on the topic.

Part I: 05.00 pm – 06.00 pm

Topic: Substantive Features of the Amended Consumer Protection Act.

❖ **Mr. Anand Patwardhan**
Former President
Consumer Bar Association

❖ **Mrs. Rajyalakshmi Rao**
Former Chairperson
National Consumer Disputes Redressal Commission.

Moderator

- ❖ **Mr. Swapnil Kothari**
Managing Partner, S Kothari & Co. (Advocates & Solicitors)
and
Member, IMC's Law Committee

Part II: 06.00 pm – 07.00 pm

Topic: Discussion on Impact and Implementation of the Key Amendments

- ❖ **Mr. Shekhar Prabhavalkar**
Advocate

- ❖ **Mr. Vijay Subramaniam**
CEO
Kwan Talent Management

Moderator

- ❖ **Mr. Anand Desai**
Managing Partner, DSK Legal
and
Chairman, IMC's Law Committee

Each part of the Session mentioned herein above will be followed by a short **Q & A round** during which the participants will be able to interact with the speakers and will be able to seek answers from them who are from the industry as well as from the legal sector. This will help the participants to gain knowledge on the amended Consumer Act and also to seek solutions on the issues being faced by them.

Kindly note there is **NO PARTICIPATION FEE**. However, **ONLINE REGISTRATION IS MANDATORY**.

Interested participants can register themselves for the Session by following the Link provided below:

Link for online Registration: <https://www.imcnet.org/events-935>

Access Link and Pass Code to join the Session on ZOOM platform will be shared via email with all the registered participants through their registered email ids with us; and further the same will be published on IMC's website at the above link on the day of the program.

For other details and enquiry, kindly contact: **Ms. Sia Wagle** on **022 - 71226640** or email: legal@imcnet.org / sia.wagle@imcnet.org or visit our website: www.imcnet.org

Regards,

Ajit Mangrulkar
Director General